# Office of Technology and Communications

The mission of the Office of Technology and Communications is to provide our internal and external partners with the right information when and where they need it through:

- Multiple information delivery channels High value content Effective partnerships
  - Stable and efficient infrastructure Business process improvement

#### Administration

- Special Projects Leadership
- Strategic Planning
- Contracts
- Budget/Accounting
- Clerical Support

4.0 FTE

## Project Development and Management (Logical Architecture)

- Business Analysis
- Department Technology Plans
- Portfolio Management
- Project Management

7.0 FTE

## **Operations**

(Physical Architecture)

- Help Desk/Desktop Support
- Server Administration
- Data Centers
- Network
- Mobile Technologies
- E-mail
- Security

34.7 FTE

### **Information Development**

(Data & Application Architecture)

- Information Management
- System Development including GIS

21.0 FTE

### **Communications**

- Channel 18
- www.stpaul.gov
- SPNet
- Cable Franchise
- Training
- Marketing

4.9 FTE

**COMET ERP Implementation** 

9.0 FTE

(Total 80.6 FTE)

#### Mayor's 2010 Proposed Budget

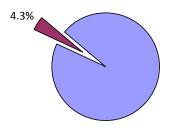
## Office of Technology and Communications (OTC)

#### **Department Description:**

The Office of Technology and Communications (OTC) works in partnership with City departments to identify and implement cost effective technology solutions to support business needs and objectives. OTC provides services in four key areas:

- -Project Development and Management develops and manages technology projects to ensure projects deliver desired results and remain on time and within budget.
- -Operations ensures that the City's computer infrastructure employs current technology and is secure, reliable, responsive, effective and efficient.
- -Information Development creates, maintains, and organizes information and information systems that are key for daily operations and decision making across the City.
- -Communications provides cable franchise and Institutional Network oversight and uses video productions and the City's web site to serve City needs and to promote the City as a destination of choice to live, work, and visit.

## OTC's Portion of General Fund Spending



#### **Department Facts**

• Total General Fund Budget: \$8,374,037

• Total Special Fund Budget: \$4,364,077

• Total FTEs: 80.6

- Support a high-speed backbone and Metropolitan Area Network with 130 subnets
- Support over 2100 PCs at 120 locations
- Support nearly 200 software applications
- WWW. STPAUL.GOV logged 1,660,696 visitors in 2008
- Televised/webstreamed more than 192 hours of public meetings in 2008
- Manage 270 miles of Institutional Network (I-Net)

#### **Department Goals**

- All residents will have access to affordable high-speed broadband and know how to use it.
- Internal and external City customers know what services and information are available to improve the quality of their lives and can engage city services 24 x 7
- The City is increasingly effective and efficient in its operations due to OTC driving enterprise business process improvements that are aligned with strategic city objectives.

#### **Recent Accomplishments**

- With the Office of Financial Services and Human Resources completed the planning phase of the COMET ERP project which included product and implementer selection.
- Upgraded and consolidated City data centers from five down to three to provide a robust and secure environment that meets industry best practices and reduces costs.
- Provided the City, and particularly Public Safety personnel, with the technology and technical support required to deliver City services associated with the Republican National Convention.
- Returned 399 leased PCs and installed 388 leased PCs.
- Received 8 national and state awards for video and web site excellence
- Reorganized OTC to promote standardization, depth of support and staff efficiencies. Also created formal Business Analyst and Project Management roles.
- Upgraded network infrastructure in City Hall and City Hall Annex to gigabit capability.

## Mayor's 2010 Proposed Budget

## Office of Technology and Communications

### **Fiscal Summary**

	2008 Actual	2009 Adopted	2010 Proposed	Change	% Change	2009 Adopted FTEs	2010 Proposed FTEs
Spending							
General Fund	8,404,460	9,052,505	8,374,037	(678,468)	-7.5%	74.5	63.5
Fund 164: Information Services	440,326	495,329	1,544,113	1,048,784	211.7%	0.8	9.0
Fund 166: Media Services	2,246,421	3,069,220	2,619,196	(450,024)	-14.7%	6.1	6.1
Fund 626: City-Wide Data Processing*	168,036	179,924	200,768	20,844	11.6%	2.0	2.0
Financing							
General Fund	4,021,495	4,799,463	4,340,895	(458,568)	-9.6%		
Fund 164: Information Services	522,979	495,329	1,544,113	1,048,784	211.7%		
Fund 166: Media Services	2,419,711	3,069,220	2,619,196	(450,024)	-14.7%		
Fund 626: City-Wide Data Processing*	168,036	179,924	200,768	20,844	11.6%		

<sup>\*</sup> The spending and financing changes in this fund are the result of inflationary adjustments to current service levels only. For this reason, additional detail is not provided on the following pages.

## **Budget Changes Summary**

Budget reduction strategies for OTC focused on reworking the PC Lease program, reducing operating costs (training, overtime, etc) and position elimination. The loss of 14% of OTC general fund staff has forced OTC to fast-track its reorganization from a department centric model to a functional area model. The four new areas focus on: daily operations of existing infrastructure, application development and maintenance, project management of new projects and administration of OTC. The new organization allows staff to be reassigned to the areas of greatest need, ensures more standardization and attempts to preserve current levels of system support. This change resulted in the consolidation of General Fund activities for easier tracking and management. General fund activities that are eliminated are Web (01002) and GIS (01005). The significant loss of staff and the implementation of the COMET project will negatively impact the level of service OTC can provide. Emphasis will be on maintaining critical services, servicing existing systems and enabling more departmental self-service tools.

		2010 Spending Change	2010 Financing Change	2010 FTE Change	Layoffs
Current Service Level Adjustments		563,551	51,423		
	Subtotal	563,551	51,423	-	-

#### **One Time Adjustments**

The 2009 budget included a one-time transfer of fund balance from the Media Services special fund into the General Fund. This transfer was removed during development of the 2010 base budget.

Remove one-time fund balance transfer added in 2009 Council phase		 (439,500)	 
	Subtotal	 (439,500)	 

#### **Reorganize Department Around Service Functions**

As part of the plan to reorganize OTC's functions while holding down costs, the department will manage vacancies, reassign existing staff and eliminate positions. These changes result in a net loss of 11 FTEs in the General Fund: one FTE will be shifted to the Media Services special fund to support that fund's new focus on communications services; 6 vacant positions will be eliminated; and 4 staff will be laid off. A one-time transfer of fund balance from the Media Services special fund will help cover unemployment costs associated with these position reductions. The reorganization will allow more flexibility in staffing to ensure critical systems are covered, however less staff will mean fewer projects are done. Ensuring current systems are supported, especially those used for public safety will take precedence over new work. OTC is also revaluating what services it offers and is working to provide more self-service tools to departments around reporting, data management, etc to ensure that OTC staff is focused on technical projects and support.

Shift staff to Media Services special fund: communications and clerical	(67,349)	-	(1.0)	-
Eliminate six vacant technical positions	(538,462)	-	(6.0)	-
Lay-off four technical positions	(353,134)	-	(4.0)	-
Salary savings due to attrition and retirements	(30,331)	-	-	-
Remove contingency for salary study	(75,000)	-	-	-
Net change in Media Services transfer due to staff shifts, decreased revenue estimate	-	(27,843)	-	-
One-time Media Services fund balance transfer		100,000	<u> </u>	
Subtotal	(1,064,276)	72,157	(11.0)	-

#### **Revise PC Lease Program**

The increased reliability of PCs has made it possible for the City to transition to a four-year PC replacement cycle, from the current 3-year replacement cycle. With a four year lease approach, fewer machines are returned annually and OTC is able to internally handle the preparation process for returning leased PCs.

Savings from lower lease payments, and internal PC return preparation		(105,207)	=	=	-
Decrease in revenue for PC replacement due to extended lease cycle			(203,848)		
	Subtotal	(105,207)	(203,848)	-	-

		2010 Spending Change	2010 Financing Change	2010 FTE Change	Layoffs
Operations Changes					
To further hold down operating costs, OTC will make several miscellaneous reduction virtualization, eliminating the reserve fund for software license compliance fees, organizations. 2010's proposed budget also includes funding for centralized cont costs will be partially offset through one-time revenue while OTC develops cost sl	reducing staff rol of the City'	training, and eliming s data centers and r	ating the subsidy for	banner hanging f	or outside
Data center and network security maintenance, partially offset with revenue Miscellaneous operations savings		96,200 (168,736)	61,200	<u>-</u>	-
	Subtotal	(72,536)	61,200	-	-
General Fund Budget Changes Total		(678,468)	(458,568)	(11.0)	-

2010 Spending	2010 Financing	2010 FTE	
Change	Change	Change	Layoffs

#### **One Time Adjustments**

In 2009, the Information Services special fund included one-time spending authority for purchasing the LANDesk Suite, a centralized PC management system. The 2009 budget also included one-time funding for staff and consultants to begin research and planning for the City's purchase of an Enterprise Resource Planning ("ERP") system. Budget authority for both of those one-time expenses was eliminated in the 2010 budget.

Remove purchase of LANDesk		(101,949)	-	-	-
Remove ERP research and planning costs		(393,380)	-		-
	Subtotal	(495 329)	_	_	_

#### **COMET Implementation**

The Information Services Internal Services Fund is comprised of the Enterprise Technology Initiative activity and the Enterprise Resource Planning activity. For the 2010 budget year all spending in this fund will be dedicated to implementing the City Operations Modernization and Enterprise Transformation ("COMET") project. The budget includes funding for an internal implementation team and associated overhead. These costs will be covered with project management revenue from the COMET capital project. The Information Services fund also includes the hardware and software maintenance costs for COMET, and a transfer to the general debt fund for the first year's payments on the project's debt service. Those expenses will be paid for with revenue from the City's Enterprise Technology Initiative (ETI).

Fund	164 Budget Changes Total		1,048,784	1,048,784	8.2	-
		Subtotal	1,544,113	1,048,784	8.2	-
	Project management revenue from COMET capital project		-	1,048,784	<u> </u>	-
	Transfer to general debt fund		113,000	-	-	-
	Hardware and software maintenance		382,329	-	-	-
	Core team overhead		144,234	-	-	-
	Core team salary, fringe and overtime		904,550	-	8.2	-

		2010 Spending Change	2010 Financing Change	2010 FTE Change	Layoffs
Current Service Level Adjustments		42,424	6,276		
	Subtotal	42,424	6,276	-	-

#### **One Time Adjustments**

The 2009 budget included a one-time transfer of fund balance from the Media Services special fund into the General Fund. The 2009 budget also included a one-time PEG anniversary grant. Revenue and spending authority associated with both of these one-time items were removed during development of the 2010 base budget.

Remove one-time PEG anniversary grant		(270,000)	(270,000)	-	-
Remove one-time use of fund balance		(405,000)	(405,000)		<u> </u>
	Subtotal	(675,000)	(675,000)	-	-

#### **Personnel Changes**

Under the new OTC organization Media Services is now part of the Communications section which includes Marketing. The 2010 spending plan more appropriately reflects the costs associated with providing communications services for the City. Media Services is assuming more of the web related costs which is reflected in the transfer of 0.5 IS Support Specialist III, as well as the absorption of the cost of clerical support from the General Fund. A net reduction in 0.5 FTE includes the layoff of a Video Production Technician, and increasing a half-time Video Production Technician to fulltime status. After funding its own operations, Media Services transfers additional franchise fee revenue to the General Fund. The cable franchise fee transfer is decreasing in 2010 because it is impacted both by increasing costs in Media Services as well as declining revenue projections. The proposed budget also includes a one-time transfer of Media Services fund balance to the General Fund.

Staff shifts from the General Fund: communications and clerical		50,817	-	0.5	-
Net reduction of 0.5 FTE Video Production Technician		(25,622)	-	(0.5)	(0.5)
Net change in cable franchise fee transfer due to staff shifts and reductions		-	-	-	-
Reduce contingency for promotions		(8,500)	-	-	-
Revised franchise fee revenue estimate		-	(9,500)	-	-
Net change in ongoing franchise fee transfer to General Fund		(62,343)	-	-	-
One-time fund balance transfer to general fund		161,200	161,200	-	-
	Subtotal	115,552	151,700	-	(0.5)

2010 Spending	2010 Financing	2010 FTE	
Change	Change	Change	Layoffs

#### **Council Chambers and Other Capital Equipment**

Ramsey County and the City of Saint Paul have equally been contributing funds to upgrade the technology in the Council Chambers since 2007. The cameras, robotics, CRT displays, control center and camera lighting in this room are more than 10 years old. The equipment is not digital nor energy efficient. As part of its 2010 budget, OTC will begin Phase I of the renovation to the Council Chambers. Phase I work includes installing energy efficient lighting and new video displays in the Chambers. Media Services also estimates that it will receive additional PEG grant money in 2010 to spend on its ongoing capital needs.

Fund 166 Budget Changes Total		(450,024)	(450,024)	-	(0.5)
	Subtotal	67,000	67,000	-	-
Additional PEG revenue expected for 2010		3,000	3,000	<u> </u>	
Council Chambers renovation phase 1		64,000	64,000	-	-

# **Spending Reports**

# **Technology And Communications**

Department/Office Director: ANDREA T CASSELTON

	2007	2008	2009	2010	Change from
	2nd Prior	Last Year	Adopted	Mayor's	2009
	Exp. & Enc.	Exp. & Enc.		Proposed	Adopted
Spending By Unit					
001 GENERAL FUND	7,933,557	8,404,460	9,052,505	8,374,037	-678,468
164 INFO SERVICES INTERNAL SERVICES FND		440,326	495,329	1,544,113	1,048,784
166 MEDIA SERVICES SPEC REV FUND	2,598,024	2,246,421	3,069,220	2,619,196	-450,024
626 CITY-WIDE DATA PROCESSING	151,913	168,036	179,924	200,768	20,844
Total Spending by Uni	10,683,494	11,259,243	12,796,978	12,738,114	-58,864
Spending By Major Object					
SALARIES	4,963,298	5,209,946	5,668,590	5,778,613	110,023
SERVICES	1,701,905	2,063,373	2,364,532	2,518,158	153,626
MATERIALS AND SUPPLIES	504,986	449,784	355,657	447,381	91,724
EMPLOYER FRINGE BENEFITS	1,576,452	1,781,057	1,748,978	1,902,522	153,544
MISC TRANSFER CONTINGENCY ETC	1,914,121	1,633,596	2,519,556	2,005,440	-514,116
DEBT					
STREET SEWER BRIDGE ETC IMPROVEMENT					
EQUIPMENT LAND AND BUILDINGS	22,732	121,487	139,665	86,000	-53,665
Total Spending by Object	10,683,494	11,259,243	12,796,978	12,738,114	-58,864
Percent Change from Previous Year		5.4%	13.7%	-0.5%	
Financing By Major Object					
GENERAL FUND SPECIAL FUND	7,933,557	8,404,460	9,052,505	8,374,037	-678,468
TAXES	2,046,481	2,168,213	2,184,500	2,175,000	-9,500
LICENSES AND PERMITS					
INTERGOVERNMENTAL REVENUE					
FEES, SALES AND SERVICES	273,621	309,268	341,744	1,417,348	1,075,604
ENTERPRISE AND UTILITY REVENUES					
MISCELLANEOUS REVENUE	269,631	633,245	937,229	610,529	-326,700
TRANSFERS					
FUND BALANCES			281,000	161,200	-119,800
Total Financing by Object	10,523,290	11,515,186	12,796,978	12,738,114	-58,864
Percent Change from Previous Year		9.4%	11.1%	-0.5%	

# City of Saint Paul 2010 Budget Division Spending Plan Summary

**Mayor's Proposed Budget** 

Fund: 001 GENERAL FUND

Fund Manager: LORI J LEE

Department: 06 TECHNOLOGY AND COMMUNICATIONS

Division: 0601 ADMINISTRATION DIVISION

Division Manager: ANDREA T CASSELTON

Division Mission:

TO ENSURE THAT THE DEPARTMENT'S MISSION "TO PROVIDE SUPERIOR SERVICES THAT ARE RESPONSIVE TO OUR CUSTOMERS' CURRENT AND FUTURE NEEDS" IS ACHIEVED.

			Spending Am	ount			Pers	onnel l	FTE/Amo	ount (salary	y+Allowa	nce+Negotia	ated In	crease)
	2007 2nd Prior	2008 Last Year	2009 Adopted		2010 Proposed		2007 Author	2008 ized		009 opted		010 Proposed		nge from 2009
	Exp. & Enc.	Exp. & Enc.		Amount	Change/Pe	ercent	FTI	=	FTE/	Amount	FTE/	Amount	FTE	E/Amount
by Type of Expenditure														
SALARIES	354,071	470,981	546,553	193,441	-353,112	-64.6%								
SERVICES	76,032	130,475	61,670	87,227	25,557	41.4%								
MATERIALS AND SUPPLIES	25,317	33,856	28,059	20,689	-7,370	-26.3%								
EMPLOYER FRINGE BENEFITS	113,246	158,584	171,487	63,778	-107,709	-62.8%								
MISC TRANSFER CONTINGENCY ETC DEBT	287	1,506	26,200	6,200	-20,000	-76.3%								
STREET SEWER BRIDGE ETC IMPROVEMENT														
EQUIPMENT LAND AND BUILDINGS			0	0										
Division Total		795,402	833,969	371,335	-462,634	-55.5%								
by Activity														
01001 DIRECTOR'S OFFICE	432,109	192,544	193,108	235,969	42,861	22.2%	3.8	1.8	1.8	135,585	1.3	115,470	-0.5	-20,115
01002 WEB SERVICES		183,001	161,271	0	-161,271	-100.0%		2.0	2.0	122,581			-2.0	-122,581
01005 GIS SERVICES		239,236	321,199	0	-321,199	-100.0%		2.0	3.0	207,076	;		-3.0	-207,076
01020 MARKETING & COMMUNICATIONS	136,844	180,621	158,391	135,366	-23,025	-14.5%	1.0	1.0	1.0	81,311		77,971		-3,340
Division Total	568,953	795,402	833,969	371,335	-462,634	-55.5%	4.8	6.8	7.8	546,553	2.3	193,441	-5.5	-353,112
Percent Change from Previous Year	r	39.8%	4.8%					41.7%	14.7%			-7	70.5%	-64.6%

# City of Saint Paul 2010 Budget Division Spending Plan Summary

**Mayor's Proposed Budget** 

Fund: 001 GENERAL FUND

Fund Manager: LORI J LEE

Department: 06 TECHNOLOGY AND COMMUNICATIONS

Division: 0610 INFORMATION SERVICES Division Manager: CYNTHIA A MULLAN

Division Mission:

TO PROVIDE SUPERIOR INFORMATION TECHNOLOGY SERVICES THAT ARE RESPONSIVE TO OUR CUSTOMERS' CURRENT AND FUTURE NEEDS.

		5	pending Am	ount			Pers	sonnel l	FTE/Am	ount (salary	+Allowa	nce+Negotia	ited Inc	crease)
	2007 2nd Prior	2008 Last Year	2009 Adopted		2010 Proposed		2007 Autho	2007 2008 Authorized		2009 lopted		2010 Proposed		nge from 2009
	Exp. & Enc.	Exp. & Enc.		Amount	Change/Pe	ercent	FT	Έ	FTE	/Amount	FTE	/Amount	FTE	:/Amount
by Type of Expenditure														
SALARIES	4,140,283	3 4,313,447	4,585,722	4,377,395	-208,327	-4.5%								
SERVICES	1,503,994	1,549,759	1,897,403	1,857,985	-39,418	-2.1%								
MATERIALS AND SUPPLIES	360,735	243,556	244,543	287,104	42,561	17.4%								
EMPLOYER FRINGE BENEFITS	1,311,859	1,460,299	1,406,123	1,455,218	49,095	3.5%								
MISC TRANSFER CONTINGENCY ETC DEBT	25,000	25,000	84,745	25,000	-59,745	-70.5%								
STREET SEWER BRIDGE ETC IMPROVEMENT														
EQUIPMENT LAND AND BUILDINGS	22,732	16,997	0	0										
Division Total	7,364,604	7,609,058	8,218,536	8,002,702	-215,834	-2.6%								
by Activity														
01115 INFORMATION SERVICES	5,794,253	6,091,099	6,405,014	6,191,753	-213,261	-3.3%	66.5	65.7	66.7	4,580,433	61.2	4,377,395	-5.5	-203,038
01116 E-GOVERNMENT	57,575	31,005	0	0										
01119 TECH INITIATIVE RECURRING COSTS	1,365,504	1,456,943	1,813,522	1,810,949	-2,573	-0.1%			0.0	5,289	0.0	0		-5,289
01120 TECHNOLOGY INITIATIVE INVESTMENT	147,272	30,012	0	0										
Division Total	7,364,604	7,609,058	8,218,536	8,002,702	-215,834	-2.6%	66.5	65.7	66.7	4,585,722	61.2	4,377,395	-5.5	-208,327
Percent Change from Previous Year	,	3.3%	8.0%					-1.2%	1.5%				8.2%	-4.5%

# City of Saint Paul 2010 Budget Fund Spending Plan Summary

**Mayor's Proposed Budget** 

Fund: 164 INFO SERVICES INTERNAL SERVICES FND
Department: 06 TECHNOLOGY AND COMMUNICATIONS

Fund Manager: **CYNTHIA A MULLAN**Department Director: **ANDREA T CASSELTON** 

Fund Purpose:

THIS FUND COLLECTS ENTERPRISE TECHNOLOGY INITIATIVE COSTS, WHICH ARE ALLOCATED TO DEPARTMENTS FOR CITY-WIDE TECHNOLOGY IMPROVEMENTS.

			Spending A	Amount			Personnel F	TE/Amount (sal	ary+A	llowance+Nego	tiated In	crease)
	2007 2nd Prior	2008 Last Year	2009 Adopted	Маус	2010 or's Propose	d	2007 2008 Authorized	2009 Adopted	Ma	2010 ayor's Propose		nge from 2009
	Exp. & Enc.	Exp. & Enc.		Amount	Change	/Percent	FTE	FTE/Amount		FTE/Amount	FTE	/Amount
by Type of Expenditure												
SALARIES			67,940	696,678	628,738	925.4%						
SERVICES		225,522	252,296	419,829	167,533	66.4%						
MATERIALS AND SUPPLIES		147,735	51,700	106,734	55,034	106.4%						
EMPLOYER FRINGE BENEFITS			21,444	207,872	186,428	869.4%						
MISC TRANSFER CONTINGENCY ETC			0	113,000	113,000							
DEBT												
STREET SEWER BRIDGE ETC IMPROVEMEN												
EQUIPMENT LAND AND BUILDINGS		67,068	101,949		-101,949	-100.0%						
Spending Total	0	440,326	495,329	1,544,113	1,048,784	211.7%						
by Activity												
11105ENTERPRISE TECHNOLOGY INITIATIVE		440,326	101,949		-101,949	-100.0%						
11110ENTERPRISE RESOURCE PLANNING			393,380	1,544,113	1,150,733	292.5%		0.8 67,9	40	9.0 696,67	8 8.2	628,738
Fund Total	0	440,326	495,329	1,544,113	1,048,784	211.7%		0.8 67,9	40	9.0 696,67	8 8.2	628,738
Percent Change from Previous Year		0.0%	12.5%							1	025.0%	925.4%

# City of Saint Paul 2010 Budget Fund Spending Plan Summary

**Mayor's Proposed Budget** 

Fund: 166 MEDIA SERVICES SPEC REV FUND
Department: 06 TECHNOLOGY AND COMMUNICATIONS

Fund Manager: WILLIAM M REARDON
Department Director: ANDREA T CASSELTON

Fund Purpose:

PURSUANT TO CHAPTER 430, ARTICLE V, SECTION 430.051 (B), THIS FUND EXISTS PRIMARILY TO SUPPORT THE CITY'S ADMINISTRATION OF THE CABLE FRANCHISE ORDINANCE AND THE PLANNING AND DEVELOPMENT OF CABLE COMMUNICATIONS SERVICES, AND SECONDARILY TO SUPPORT THE CITY'S GENERAL FUND OR OTHER SUCH USES AS SPECIFIED BY THE CITY.

			Spending .	Amount			Pers	onnel F	TE/Amo	ount (salary	+Allowar	nce+Negotia	ted Incr	ease)
	2007 2nd Prior	2008 Last Year	2009 Adopted	Mayo	2010 or's Propose	d	2007 Author	2008 rized		:009 opted		010 Proposed	-	ge from 009
	Exp. & Enc.	Exp. & Enc.		Amount	Change	/Percent	FTI	E	FTE/	Amount	FTE/	Amount	FTE/A	Mount
by Type of Expenditure														
SALARIES	360,392	307,451	339,226	368,368	29,142	8.6%								
SERVICES	113,150	147,631	142,776	142,144	-632	-0.4%								
MATERIALS AND SUPPLIES	118,934	24,637	31,355	32,854	1,499	4.8%								
EMPLOYER FRINGE BENEFITS	116,715	122,191	109,536	128,590	19,054	17.4%								
MISC TRANSFER CONTINGENCY ETC DEBT	1,888,834	1,607,090	2,408,611	1,861,240	-547,371	-22.7%								
STREET SEWER BRIDGE ETC IMPROVEMEN														
EQUIPMENT LAND AND BUILDINGS		37,422	37,716	86,000	48,284	128.0%								
Spending Total	2,598,024	2,246,421	3,069,220	2,619,196	-450,024	-14.7%								
by Activity														
31121CATV IMPLEMENTATION/ANNUAL OPERATNS	2,329,736	2,065,273	2,623,900	2,370,900	-253,000	-9.6%	8.0	5.9	5.9	319,931	5.9	348,228		28,297
31123I-NET	122,412	121,380	138,820	144,796	5,976	4.3%	0.2	0.2	0.2	19,295	0.2	20,140		845
31124COUNCIL CHAMBERS VID EQ REPLACEMENT	35	114	5,000	69,000	64,000	1280.0%								
31125PEG GRANTS	145,842	59,654	301,500	34,500	-267,000	-88.6%								
Fund Total	2,598,024	2,246,421	3,069,220	2,619,196	-450,024	-14.7%	8.2	6.1	6.1	339,226	6.1	368,368	0.0	29,142
Percent Change from Previous Year		-13.5%	36.6%				-2	25.6%	0.0%	, )			0.0%	8.6%

# City of Saint Paul 2010 Budget Fund Spending Plan Summary

**Mayor's Proposed Budget** 

Fund: 626 CITY-WIDE DATA PROCESSING
Department: 06 TECHNOLOGY AND COMMUNICATIONS

Fund Manager: CYNTHIA A MULLAN
Department Director: ANDREA T CASSELTON

Fund Purpose:

WITHIN THE MISSION OF THE INFORMATION SERVICES DIVISION, TO PROVIDE THE STAFF RESOURCES TO UNDERTAKE TECHNOLOGY INITIATIVES OF A CITYWIDE NATURE.

			Spending A	mount			Pers	onnel F	TE/Amo	unt (salary	+Allowa	nce+Negotia	ted Incr	ease)
	2007 2nd Prior	2008 Last Year	2009 Adopted		2010 's Proposed		2007 Autho	2008 rized		009 opted	_	010 Proposed		je from 009
	Exp. & Enc.	Exp. & Enc.		Amount	Change/	Percent	FT	E	FTE/A	Mount	FTE/	Amount	FTE/A	mount
by Type of Expenditure														
SALARIES	108,552	118,067	129,149	142,731	13,582	10.5%								
SERVICES	8,729	9,987	10,387	10,973	586	5.6%								
MATERIALS AND SUPPLIES														
EMPLOYER FRINGE BENEFITS	34,633	39,982	40,388	47,064	6,676	16.5%								
MISC TRANSFER CONTINGENCY ETC														
DEBT														
STREET SEWER BRIDGE ETC IMPROVEMEN														
EQUIPMENT LAND AND BUILDINGS														
Spending Total	151,913	168,036	179,924	200,768	20,844	11.6%								
by Activity														
31115INFORMATION SERVICES (SPECIAL)	151,913	168,036	179,924	200,768	20,844	11.6%	2.0	2.0	2.0	129,149	2.0	142,731		13,582
Fund Total	151,913	168,036	179,924	200,768	20,844	11.6%	2.0	2.0	2.0	129,149	2.0	142,731	0.0	13,582
Percent Change from Previous Year		10.6%	7.1%					0.0%	0.0%				0.0%	10.5%



# **Financing Reports**

# Financing by Major Object Code

## Department: 06 TECHNOLOGY AND COMMUNICATIONS

## **GENERAL FUND**

			2007 2nd Prior Exp. & Enc.	2008 Last Year Exp. & Enc.	2009 Adopted	2010 Mayor's Proposed	Change from 2009 Adopted
4073	PETITIONS TO VACATE STREETS, ALLEYS		1,475	900			
4301	NORMAL ACTIVITY SERVICES		7,833	6,056			
FEE	ES, SALES AND SERVICES		9,308	6,956	0	0	0
6901	CASH OVER OR SHORT						
6914	REFUNDS - JURY DUTY PAY		140	140			
6915	REFUNDS - NOT OTHERWIDE CLASSIFIED		32				
6917	REFUNDS - OVERPAYMENTS			5,479			
6999	OTHER MISCELLANEOUS REVENUE N.O.C.		237,083	234,337	188,300	148,546	-39,754
MIS	SCELLANEOUS REVENUE		237,255	239,956	188,300	148,546	-39,754
7302	TRANSFER FROM ENTERPRISE FUND		8,332	17,964			
7303	TRANSFER FROM INTERNAL SERVICE FUND		1,127,762	1,046,685	1,043,861	1,097,882	54,021
7304	TRANSFER FROM DEBT SERVICE FUND		553	564			
7305	TRANSFER FROM SPECIAL REVENUE FUND		2,820,223	2,707,709	3,277,906	2,969,165	-308,741
7306	TRANSFER FROM CAP PROJ FUND-OTHER			1,661			
7399	TRANSFER FROM SPECIAL FUND				289,396	125,302	-164,094
7499	TRANSFER IN - INTRAFUND - OTHER						
TRA	ANSFERS		3,956,870	3,774,583	4,611,163	4,192,349	-418,814
		Fund Total	4,203,433	4,021,495	4,799,463	4,340,895	-458,568

# Financing by Major Object Code

## Department: 06 TECHNOLOGY AND COMMUNICATIONS

## **SPECIAL FUNDS**

			2007 2nd Prior Exp. & Enc.	2008 Last Year Exp. & Enc.	2009 Adopted	2010 Mayor's Proposed	Change from 2009 Adopted
1395	G. E. F. F CABLE T.V.		2,046,481	2,168,213	2,184,500	2,175,000	-9,500
TAX	KES		2,046,481	2,168,213	2,184,500	2,175,000	-9,500
4093	CABLE TV	<del>-</del>	13,937	8,129	23,000	23,000	
4301	NORMAL ACTIVITY SERVICES		256,226	285,257	318,744	345,564	26,820
4305	PROJECT MANAGEMENT					1,048,784	1,048,784
4306	DUPLICATING -XEROX-MULTILIT-ETC.		72	142			
4399	SERVICES N.O.C.		3,386	15,740			
FEE	ES, SALES AND SERVICES		273,621	309,268	341,744	1,417,348	1,075,604
6900	OTHER MISCELLANEOUS REVENUE	<del></del>					
6905	CONTRIB. & DONATIONS - OUTSIDE		10,739	11,015			
6906	CONTRIBUTIONS FROM OTHER FUNDS		161,225	522,979	495,329	495,329	
6907	COUNTY SHARE OF COST		34,500	34,500	34,500	34,500	
6910	DEPOSITS				11,400	11,700	300
6914	REFUNDS - JURY DUTY PAY		40				
6970	PRIVATE GRANTS		63,127	64,751	396,000	69,000	-327,000
MIS	CELLANEOUS REVENUE		269,631	633,245	937,229	610,529	-326,700
7305	TRANSFER FROM SPECIAL REVENUE FUND						
TRA	ANSFERS		0	0	0	0	0
9830	USE OF FUND BALANCE	<del>-</del>			430,000	161,200	-268,800
9831	CONTRIBUTION TO FUND BALANCE				-149,000		149,000
FUI	ND BALANCES		0	0	281,000	161,200	-119,800
		Fund Total	2,589,733	3,110,726	3,744,473	4,364,077	619,604

Fund: **001 GENERAL FUND** Fund Manager: LORI J LEE

## **Assumptions for Major Revenue Sources and Explanation for Significant Financing Changes:**

THE GENERAL FUND RECEIVES THE VAST MAJORITY OF ITS REVENUE FROM PROPERTY TAXES, STATE AIDS AND FRANCHISE FEES.

Department	Activity	2007 2nd Prior Exp. & Enc.	2008 Last Year Exp. & Enc.	2009 Adopted	2010 Mayor's Proposed	Change from 2009
06 TECH	NOLOGY AND COMMUNICATIONS					
01001 01020 01121 01115 01119	DIRECTOR'S OFFICE MARKETING & COMMUNICATIONS CATV OPERATIONS & VIDEO PRODUCTIONS INFORMATION SERVICES TECH INITIATIVE RECURRING COSTS	480,000 110,000 1,351,742 1,703,548 501,994	110,000 1,510,695 1,792,057 602,364	110,000 2,062,593 2,010,426 616,444	110,000 1,756,450 2,059,749 414,696	0 0 -306,143 49,323 -201,748
01120 01300	TECHNOLOGY INITIATIVE INVESTMENT REAL ESTATE	54,674 1,475	5,479 900			0
Financin	g by Major Object	4,203,433	4,021,495	4,799,463	4,340,895	-458,568
INTERGO FEES, S	ES AND PERMITS  OVERNMENTAL REVENUE  ALES AND SERVICES  RISE AND UTILITY REVENUES	9,308	6,956			0 0 0 0
MISCELL TRANSF	ANEOUS REVENUE	237,255 3,956,870	239,956 3,774,583	188,300 4,611,163	148,546 4,192,349	-39,754 -418,814 0
	Total Financing by Object	4,203,433	4,021,495	4,799,463	4,340,895	-458,568

## Fund: 164 INFO SERVICES INTERNAL SERVICES FND

## **Assumptions for Major Revenue Sources and Explanation for Significant Financing Changes:**

IN 1997, THE GENERAL FUND PROVIDED AN ADVANCE OF \$1.7 MILLION FOR THE FINANCING OF THE HUMAN RESOURCES / PAYROLL / BENEFITS ADMINISTRATION PROJECT. A MECHANISM TO RECOVER THIS ADVANCE FROM ALL FUNDS OVER TEN YEARS WAS PUT INTO PLACE FOR 1998. THE REPAYMENT WAS COMPLETED IN 2007. FOR 2008 A NEW ACTIVITY HAS BEEN ESTABLISHED TO COLLECT REVENUE FROM DEPARTMENTS FOR ENTERPRISE-WIDE TECHNOLOGY IMPROVEMENTS.

Department	Activity		2007 2nd Prior Exp. & Enc.	2008 Last Year Exp. & Enc.	2009 Adopted	2010 Mayor's Proposed	Change from 2009
06 TECH	INOLOGY AND COMMUNICATIONS						
11100 11105 11110	INTEGRATED HR/PR/BA SYSTEM ENTERPRISE TECHNOLOGY INITIATIVE ENTERPRISE RESOURCE PLANNING		161,225	522,979	101,949 393,380	1,544,113	0 -101,949 1,150,733
Financir	ng by Major Object	Department Total	161,225	522,979	495,329	1,544,113	1,048,784
INTERG FEES, S ENTERF MISCEL TRANSF	_		161,225	522,979	495,329	1,048,784 495,329	0 0 0 1,048,784 0 0
FUND B	ALANCES	Total Financing by Object	161,225	522,979	495,329	1,544,113	1,048,784

Fund Manager: CYNTHIA A MULLAN

Fund: 166 MEDIA SERVICES SPEC REV FUND Fund Manager: WILLIAM M REARDON

## Assumptions for Major Revenue Sources and Explanation for Significant Financing Changes:

REVENUE ASSUMPTION: FRANCHISE FEES ARE FIVE PERCENT OF THE CABLE COMPANY'S GROSS REVENUES. BUDGET PROJECTIONS ARE BASED ON TRENDS AND EXPERIENCE, WITH INPUT FROM THE CABLE COMPANY. THE COMPANY ALSO PROVIDES CAPITAL GRANTS FOR PEG ACCESS AND I-NET PURPOSES PER THE FRANCHISE AND OTHER AGREEMENTS WITH THE CITY.

REVENUE ASSUMPTION: USERS OF THE INSTITUTIONAL NETWORK PAY A FEE TO USE THE NETWORK; THIS FEE IS SUPPLEMENTED BY FRANCHISE FEES TO COVER THE COSTS OF OPERATING AND DEVELOPING THE NETWORK.

REVENUE ASSUMPTION: THE CITY PROVIDES VIDEO COVERAGE FOR RAMSEY COUNTY BOARD MEETINGS. THE COUNTY PAYS FOR THIS SERVICE AND CONTRIBUTES TO EQUIPMENT EXPENSES RELATED TO THIS ACTIVITY.

Department	Activity		2007 2nd Prior Exp. & Enc.	2008 Last Year Exp. & Enc.	2009 Adopted	2010 Mayor's Proposed	Change from 2009
06 TECI	HNOLOGY AND COMMUNICATIONS						
31121 31123 31124 31125	CATV IMPLEMENTATION/ANNUAL OPERATNS I-NET COUNCIL CHAMBERS VID EQ REPLACEMENT PEG GRANTS		2,074,655 104,313 34,500 63,127	2,203,239 117,221 34,500 64,751	2,623,900 138,820 5,000 301,500	2,370,900 144,796 69,000 34,500	-253,000 5,976 64,000 -267,000
<u>Financi</u>	ing by Major Object	Department Total	2,276,595	2,419,711	3,069,220	2,619,196	-450,024
	SES AND PERMITS GOVERNMENTAL REVENUE		2,046,481	2,168,213	2,184,500	2,175,000	-9,500 0
FEES,	SALES AND SERVICES PRISE AND UTILITY REVENUES		121,708	141,232	161,820	167,796	5,976 0
	LLANEOUS REVENUE		108,406	110,266	441,900	115,200	-326,700 0
FUND E	BALANCES				281,000	161,200	-119,800
	Total	Financing by Object	2,276,595	2,419,711	3,069,220	2,619,196	-450,024

Fund: 626 CITY-WIDE DATA PROCESSING

## **Assumptions for Major Revenue Sources and Explanation for Significant Financing Changes:**

CHARGES TO PUBLIC WORKS, LIEP, PED, THE LOCAL LAW ENFORCEMENT BLOCK GRANT, AND FLEET MANAGEMENT WILL BE USED TO SUPPORT SOME OF THE STAFF OF THE INFORMATION SERVICES DIVISION.

Department Activity		2007 2nd Prior Exp. & Enc.	2008 Last Year Exp. & Enc.	2009 Adopted	2010 Mayor's Proposed	Change from 2009
06 TECHNOLOGY AND COMMUNICATIONS						
31115 INFORMATION SERVICES (SPECIAL)		151,913	168,036	179,924	200,768	20,844
Financing by Major Object	Department Total	151,913	168,036	179,924	200,768	20,844
TAXES LICENSES AND PERMITS INTERGOVERNMENTAL REVENUE FEES, SALES AND SERVICES ENTERPRISE AND UTILITY REVENUES MISCELLANEOUS REVENUE TRANSFERS FUND BALANCES		151,913	168,036	179,924	200,768	0 0 0 20,844 0 0 0
	Total Financing by Object	151,913	168,036	179,924	200,768	20,844

Fund Manager: CYNTHIA A MULLAN



# **Personnel Reports**

# City of Saint Paul Personnel Summary by Fund, Department, Division and Activity

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## **GENERAL FUND**

Department			2007	2008	2009	2010	Change from
Divisi	ion Activity		Adopted FTE	Adopted FTE	Adopted FTE	Mayor's Proposed FTE	2009 Adopted
06 0601	TECHNOLOGY AND COMMUNICATIONS ADMINISTRATION DIVISION						
	01001 DIRECTOR'S OFFICE		3.8	1.8	1.8	1.3	-0.5
	01002 WEB SERVICES			2.0	2.0		-2.0
	01005 GIS SERVICES			2.0	3.0		-3.0
	01020 MARKETING & COMMUNICATIONS	3	1.0	1.0	1.0	1.0	0.0
		Division Total	4.8	6.8	7.8	2.3	-5.5
0610	INFORMATION SERVICES						
	01115 INFORMATION SERVICES		66.5	65.7	66.7	61.2	-5.5
		Division Total	66.5	65.7	66.7	61.2	-5.5
		Department Total	71.3	72.5	74.5	63.5	-11.0

# City of Saint Paul Personnel Summary by Fund, Department, Division and Activity

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## **SPECIAL FUNDS**

Departme				2007	2008	2009	2010	Change from
Division	on Activity		Adopted FTE	Adopted FTE	Adopted FTE	Mayor's Proposed FTE	2009 Adopted	
	TECHNOLOGY AND COMMUNICATIONS  CABLE TV							
	31121	CATV IMPLEMENTATION/ANNUAL OPE	RATNS	8.0	5.9	5.9	5.9	0.0
	31123	I-NET		0.2	0.2	0.2	0.2	0.0
			Division Total	8.2	6.1	6.1	6.1	0.0
0610 INI	IFORMATION	SERVICES						
	31115	INFORMATION SERVICES (SPECIAL)		2.0	2.0	2.0	2.0	0.0
			Division Total	2.0	2.0	2.0	2.0	0.0
0680 EN	NTERPRISE T	ECHNOLOGY						
	11110	ENTERPRISE RESOURCE PLANNING				0.8	9.0	8.2
	***************************************		Division Total	0.0	0.0	0.8	9.0	8.2
			Department Total	10.2	8.1	8.9	17.1	8.2